

Charges October 2014

Rental, Guarantee or Annual Maintenance

Routine Maintenance Included

Fault Correction Included

Parts Included

Additional Work:

Call Out £70 **Waived**

Labour £18 + VAT per 15 minutes
(or part thereof)

Parts As per retail price list



Non-contract systems

Routine Maintenance

Fault Correction

Additional Work

Call Out £70.00 + VAT

Labour £18 + VAT per 15 minutes (or
part thereof)

Parts As per retail price list



The Entryphone Company Limited
23 Granville Road London SW18 5SD
Tel 020 8870 8635 Fax 020 8874 0066
entryphone.co.uk

Entryphone[®] Maintenance



To report a fault

020 8870 8635

Fault desk When reporting a fault please ask for the fault desk.

Access Please advise us as to when and how the engineer can gain access to carry out the repair.



Waiting in Where possible we like to make arrangements to avoid customers having to wait in. Apart from the first call of the day, specific appointments are not feasible as an engineer can never plan how long each call is going to take. However, our engineers carry mobile telephones and will ring ahead to ensure access arrangements suit you.



C.O.D. Any payment due should be to the engineer on completion of the work unless account arrangements have been established.



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