

# Charges



## Rental, Guarantee or Annual Maintenance

**Routine Maintenance** Included

**Fault Correction** Included

**Parts** Included



### Additional Work:

**Call Out** £50 **Waived**

**Labour** £14 + VAT per 15 minutes  
(or part thereof)

**Parts** As per retail price list

## Non-contract systems

**Routine Maintenance**  
**Fault Correction**  
**Additional Work**

**Call Out** £50.00 + VAT

**Labour** £14 + VAT per 15 minutes  
(or part thereof)

**Parts** As per retail price list



The Entryphone Company Limited  
23 Granville Road London SW18 5SD

**Tel: 020 8870 8635** Fax: 020 8874 0066

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# Entryphone® Maintenance

To report a fault


020 8870 8635

**Fault desk** When reporting a fault please ask for the fault desk.

**Access** Please advise us as to when and how the engineer can gain access to carry out the repair.



**Waiting in** Where possible we like to make arrangements to avoid customers having to wait in. Apart from the first call of the day, specific appointments are not feasible as an engineer can never plan how long each call is going to take. However, our engineers carry radio pagers and mobile telephones and our maintenance staff are trained to be creative in their approach to access arrangements.



**C.O.D.** Any payment due should be to the engineer on completion of the work unless account arrangements have been established.

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